

San Joaquin General Hospital

Deputy Director — Case Management

THE POSITION

San Joaquin General Hospital is offering an excellent employment opportunity for an experienced health care professional who is both innovative and results oriented to assist in leading, managing, and administering a managed care program in order to coordinate patient services. The Deputy Director of Case Management, a senior management position, under the direction of the Chief Nursing Officer, provides oversight of the Case Management Department which includes Utilization Review, Discharge Planning, and Social Services. This position will be responsible for allocating department resources in an efficient and economic manner to coordinate care for a select group of patients with complex diagnoses and health care needs.

The ideal candidate is a motivated leader with a passion to serve economically and diverse communities, demonstrated case management experience in an acute care hospital setting, strong work ethic, administrative experience, and excellent oral and written communication skills.

THE DEPARTMENT

San Joaquin General Hospital is a public hospital and a designated level II Trauma Center. The hospital, originally established in 1857, is a general acute care facility providing a full range of both inpatient and outpatient services. In addition to providing direct medical services, the hospital is active in providing education for health professionals through post-graduate residency programs in General Surgery, Internal Medicine and Family Practice and has trained over 3,000 physicians since the residency programs were established in 1932.

The Case Management department ensures that each patient admitted to the hospital receives coordinated care in a safe, timely, effective, and efficient manner. Social Workers in the Case Management department communicate with patient's in a manner that helps them understand information and assure informed decision-making through explanation of choices, risks, and benefits to the patient, caregiver or healthcare team.

San Joaquin General Hospital's friendly staff is committed to creating a warm and personal environment which is sensitive to both a patient's emotional and physical needs. The staff of San Joaquin General Hospital work hard to provide the highest quality health care services to the residents of San Joaquin County.



SAN JOAQUIN
— COUNTY —
Greatness grows here.

**San Joaquin County
Human Resources**

**44 N. San Joaquin Street
Third Floor, Suite 330
Stockton, CA 95202
Phone: 209-468-3370**

Recruitment Announcement:

1222-EM0610-EX

Equal Opportunity Employer

 **SAN JOAQUIN
GENERAL HOSPITAL**
500 W. Hospital Road, French Camp, CA 95231 · (209) 468-6000



Make San Joaquin County your new home!

A land of beauty, recreation and natural riches-from the waters of the Delta to the vines of the wine, San Joaquin County has it all. San Joaquin County boasts seven cities and some of the finest opportunities in the state for boating, fishing, camping, history-gathering, or just plain fun in the sun. Each city, as well as the unincorporated county areas, offers a unique opportunity to enjoy California nature, music, arts and culture. Whatever your interest, it can most likely be found in San Joaquin County.

Arts, Culture & Recreation

An abundance of activities and events provide a much-needed respite from everyday worries and the Haggin Museum, San Joaquin County Historical Museum, and Stockton Children's Museum are popular spots.

The Bob Hope Theatre, Hutchins Street Square, and the Grand Theater provide cultural and entertainment experiences for children and adults. Sports venues include the Stockton Arena and Banner Island Ballpark for basketball, hockey, baseball, and other sports events. Enjoy college athletics at University of the Pacific and San Joaquin Delta College.

Stockton, the county seat, is the most racially diverse large city in the United States. Over 75 languages are spoken within the region and there is a constant celebration of cultures found in the numerous festivals that invite all community members to share food, music, dance, folklore, customs and traditions.

San Joaquin County operates nine community parks for boating, camping, and picnicking, swimming and organized sports.

Individual cities and communities provide a host of other opportunities, from Lodi Lake Park and Nature Area to the Woodbridge Ecological Reserve. The County-owned and operated Micken Grove Park offers a zoo, rides and a historical museum to delight both children and adults. The San Joaquin Delta offers some of the best boating in the state: more than 1,000 miles of waterways stretch from the Stockton Marina to north of Sacramento and offers access to the San Francisco Bay.



Education

From preschool to higher education, the County has it covered with an abundant array of public and private opportunities to learn and grow. The University of the Pacific, California State University, Stanislaus-Stockton Center, Humphreys College and Law School, National University, and San Joaquin Delta College offer a wide variety of choices for educational opportunities. The County's 14 school districts provide families with a wide choice for children's educational development.



Agriculture

The county is one of the most agriculturally rich regions in California. Almonds are the leading commodity, with a value of over \$694 million in 2020. Milk, grapes, walnuts, eggs, cattle, tomatoes, cherries, blueberries and hay complete the top ten leading crops.

Weekly farmers markets throughout the county offer a cornucopia of fresh fruit and vegetables. Fruit stands and pick-your-own produce farms dot the countryside.

Housing

Housing is plentiful in San Joaquin County and is affordable when compared to other nearby areas.

Housing ranges from new developments to historic homes found mostly in central Stockton and downtown Lodi. San Joaquin County is a place where families can grow, learn, and experience the nature and beauty of the California landscape while benefiting from the unique opportunities - cultural, recreational, and educational - provided.

Deputy Director — Case Management

Compensation and Benefits

Annual Base Salary: **\$132,139 - \$160,618**

In addition to the base salary, the County offers a Cafeteria Plan in the annual amount of \$24,023 which is considered the employer's benefit contribution and may be used to purchase medical, dental, and vision coverage.

Depending on the health plan selected, premiums not paid by the Cafeteria Plan allowance will be the employee's responsibility through a pre-tax deduction. Unused monies are paid as additional salary.

- A 2% employer contribution to the County's 457 Deferred Compensation Plan
- Vacation cash-out up to 8 days annually
- 1937 Retirement Act plan — reciprocity with CALPERS
- 125 Flex Benefits Plan
- 12 days sick leave annually — unlimited accumulation
- 15 days of vacation leave (20 days after 10 years and 23 days after 20 years)
- 14 paid holidays per year
- 10 days administrative leave per year

For more information, visit the Benefits page at:
sjgov.org/departments/hr/benefits

Recruitment Incentives*

- Reimbursement of qualifying moving expenses up to \$5,000.
- Vacation accrual rate consistent with candidate's total years of public service.
- Sick leave credit up to 160 hours of unreimbursed sick leave from the prior public sector employer.

**Recruitment Incentives may be available. Incentives must first be approved by the San Joaquin County Administrator.*

Potential cashable compensation	Step 1	Step 5
Annual Salary	\$132,139	\$160,618
2% Deferred Comp annual	\$2,642	\$3,212
Vacation Cash-out <i>8 days annually</i>	\$4,065	\$4,942
Compaction Supplement (approx. 4.1%)	\$5,417	\$6,585
Cafeteria	\$24,023	\$24,023
Total	\$168,289	\$199,379

Wellness

San Joaquin County is dedicated to providing its employees with a great benefit package and is interested in their overall well-being. Through our [SJC Engage](#) wellness program, San Joaquin County employees and eligible dependents are offered support in the way of various workshops, courses, and programs in areas such as Physical and Mental Wellness, Professional Wellness, and Financial Wellness. Employees also enjoy special employee pricing through Perks at Work.



Deputy Director — Case Management

TYPICAL DUTIES

(Not all inclusive)

- Plans, organizes, and directs patient care coordination activities at San Joaquin General Hospital for a select group of patients with complex diagnoses and health care needs; established and implements a Case Management program in compliance with regulatory mandates, incorporating social workers, case managers, and ancillary staff.
- Interprets federal and state regulations, contracts and agreements related to utilization review and inpatient reimbursement.
- Coordinates with the Physician Chairman of the Utilization Review Committee to meet the Joint Commission requirements; educates physicians and hospital staff; established, prioritizes, and meets utilization goals.
- Trains and develops the Case Management staff to accomplish department goals and objectives.
- Collaborates with physicians and multidisciplinary teams in ensuring timely and coordinated discharge planning for patients.
- Provides oversight and monitoring of the department budget, analyzes data, and performs cost analysis as needed.
- Develops, implements, and reviews the Case Management/Utilization Management Plans annually.
- Identifies and implements resource reduction strategies consistent with facility strategic plan with a focus on quality outcomes, reduction of length of stay, medical necessity, and appropriate levels of care.
- Works towards reducing administrative, avoidable and denied days; provides a secondary review of cases that do not meet the established criteria.
- Provides information regarding changes in MediCal and Medicare regulations and documentation issues to physicians, nurses, and others as needed.

Desirable Qualifications

All applicants, regardless of desired qualifications noted below, are encouraged to apply:

Education: Graduation from an accredited four year college or university with a Bachelor's degree in Nursing, Business Administration, or closely related field, Masters degree preferred.

Experience: Four years of progressively responsible Registered Nurse case management experience in an acute care hospital, which included two years of case management supervisory or management experience in an acute care setting.

Substitution: A Master's degree in Nursing or Business Administration, or closely related field may substitute for one year of the required experience.

REQUIRED QUALIFICATIONS

License and Certification: Current registration as a Nurse in the State of California

AND

Current certification in Case Management (*Commission for Case Manager Certification*).

Application Submittal

If warranted by the number of candidates, applications may be reviewed by a screening panel. If utilized, the screening panel will select those most qualified to be considered for participation in the next phase of the selection process, which will include an interview with the Chief Nursing Officer.

Offer of employment will be conditional upon successfully passing a pre-employment background, DOJ Live Scan and drug screen.

This position is exempt from the San Joaquin County Civil Service system. Appointments to exempt positions are at-will and are not governed by the Civil Service Rules.

Final Filing Date: Open until filled

Apply online at jobscloud.com/sjq